



GUEST DIRECTORY

THESE ARE THE ANSWERS YOU ARE LOOKING FOR

Our G Stop team is at your disposal 24/7 Please dial Ext 0 for any help or questions

我們的團隊全天候為您服務，如需幫助或諮詢請撥打分機號0

WHAT TIME IS CHECK OUT?	Check out is 12 p.m. If you need a late check out, please call the front desk. If you need additional time please contact us.
NEED A WAKE UP CALL?	Dial 0 and arrange a wake up time with the G Stop.
VALET, TAXI OR AIRPORT?	Dial 0 for the front desk to have your car ready out front, have a taxi waiting for you or have a car service or shuttle to the airport scheduled.
AND TO THE LOUNGE?	Whether you are here to network, make a deal, explore the city or to have fun, be sure you leave time to relax, switch off or recharge. Located on the 3rd floor, our lounge with access to an open terrace is the perfect place to do so.
WHERE IS MY BREAKFAST?	We offer a complimentary continental breakfast from 7:00 a.m. - 10:00 a.m. daily at the lounge situated on the 3rd floor.
BUSINESS AMENITIES AND SERVICES	Around the clock, Residence G can assist you with business, entertainment or travel arrangements through our resourceful and multilingual team (fees may apply).
DRY CLEANING & LAUNDRY	Dry cleaning and laundry services are available. Drop off before 8:00 a.m. for same day service. (Excludes weekends & holidays)
WE MIGHT HAVE FOUND IT	For articles lost or found, please contact G Stop at Ext. 0
ROLLAWAY BEDS AND BABY COTS	Rollaway beds and baby cots are available upon request at a minimal charge.
ANY PETS ALLOWED?	For the convenience of other guests and in an effort to help us provide the cleanest and most sanitary accommodations available, pets are not permitted.
SAFETY DEPOSIT BOXES	Please do not leave money or valuables in your room. Under state law the hotel cannot be responsible for the loss of articles unless properly secured in the safety deposit box in your room. For the security of your valuables, please let us be of service.
G SERVICE	Our G Host is on call 24/7 to suggest ideas on everything from eating to shopping, and we want you to experience the best that Hong Kong has to offer. As we say, "we don't have a bar or restaurant, we have the whole Hong Kong".

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G PILLOWS

G	A simple and homely cotton roll pillow for every occasion.
GLAMOROUS	Feeling silky and sexy? Indulge yourself with this soft, sensual pillow.
GRUMPY	Feeling restless? Can't Sleep? Legend has it that this therapeutic pillow helps relax your mind and relieve stress.
GENIAL	If you're allergic to feathers this is for you. Simple and comfortable, with synthetic fiber and perfect consistency to soothe your head and neck.
GUILTY	So you snore a little? No problem. This NASA Memory Foam pillow will help your posture and breathe more easily.

SAFETY & SECURITY PROCEDURES

In the event of an emergency, medical or otherwise, please contact the G Stop at Ext. 0 for immediate attention.

PRE-PLAN YOUR ESCAPE ROUTE	Locate and check out both the nearest exit door and stairwell. If an emergency arises, do not use the elevator. Count the guest room doors between your room and the exit.
KNOW WHERE YOU PLACE YOUR GUEST ROOM KEY	You will need your key in the event that you wish to re-enter your room during an emergency. Get in the habit of leaving your key in the same place, preferably the nightstand.
STAY LOW WHEN EXITING	Remember, you may be able to exit to the stairwell by crawling. There is always less smoke near the floor.
ACTION WHEN REMALNING IN THE ROOM	Fill the tub with water; however never get into the tub. Stuff towels in all openings and around doors. Use wet tissue to insulate small openings. Wet down anything that is hot, i.e., doors, walls, etc.
DON'T PANIC	If you see no fire or smoke in the corridor, head for the nearest fire exit and proceed to ground level and out of the building. Do not use elevators!

安全逃生程序

如遇緊急突發事件，醫療急救等情況，請撥打分機號0聯繫我們。

提前規劃你的逃生路線	提前規劃你最近的安全出口和逃生樓梯。發生緊急突發事件時請不要乘坐升降機。
謹記房間匙咭的位置	發生緊急突發事件時，您可能需要匙咭再進入你的房間。養成把匙咭放在同一個位置的習慣，最好放在床頭櫃上。
逃生時要俯身	請謹記，通過逃生樓梯逃生需要俯身爬行，因為近地板的地方煙霧較少。
當你被困在房間時	往洗手盤加滿水，用毛巾塞住門周圍的縫隙及開口處，用濕的紙巾塞住小的開口處。將所有發熱的物體，如門，牆等弄濕。
不要驚慌	如果看到走廊裡沒有火光或煙霧，請往最近的安全出口直到地面層逃生，盡快離開。請不要乘坐升降機！

WE PROMISE THIS

HK MAP

DOESN'T RUN OUT OF BATTERIES

